



Mastering JIRA

By Ravi Sagar

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Mastering JIRA By Ravi Sagar

Gain expertise in tracking project issues and managing them efficiently using JIRA

About This Book

- Customize JIRA for a variety of applications such as software project management, Agile tracking, and test management with the help of sample data to get you started
- Deploy big JIRA instances by planning the installations for Enterprise
- A comprehensive guide on JIRA with an easy-to-learn structure to help you become the go-to person for JIRA in your organization

Who This Book Is For

If you are a JIRA administrator managing small-to-medium JIRA instances and want to learn how to manage enterprise-scale instances, then this book will help you expand your knowledge and equip you with advanced skills. Prior understanding of JIRA core concepts is required.

What You Will Learn

- Plan the installation and upgrade of your JIRA instance
- Configure issue type schemes, create customized workflows, modify permission schemes, and change notification schemes
- Customize JIRA for test management, helpdesk, and requirement management
- Deploy JIRA for Agile tracking using the Scrum and Kanban techniques
- Manage users and groups and integrate them with LDAP for single sign-on
- Develop JIRA add-ons to extend JIRA's functionality
- Migrate data from external systems using CSV import
- Generate reports directly from the JIRA database and to use custom JavaScript and CSS

In Detail

JIRA is an issue-tracking tool from Atlassian and has gained immense popularity in recent years due to its ease of use and, at the same time, its customization abilities and finely grained control over various functions. JIRA offers functionalities for creating tasks and assigning them to users and many useful add-ons can be added such as JIRA Agile for Agile tracking and Groovy scripts, a powerful tool for administering customizations for customizations.

This book explains how to master the key functionalities of JIRA and its customizations and add-ons, and is packed with real-world examples and use cases. You will first learn how to plan JIRA installation. Next, you will be given a brief refresher of fundamental concepts and learn about customizations in detail. Next, this book will take you through add-on development to extend JIRA functionality. Finally, this book will explore best practices and troubleshooting, to help you find out what went wrong and how to fix it.

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Editorial Review

About the Author

Ravi Sagar

Ravi Sagar is a JIRA trainer, consultant, and Drupal expert with several years of experience in web development and business analysis. He has done extensive work implementing and customizing big JIRA instances for project tracking, test management, support tickets, and Agile tracking. Ravi founded Sparxsys Solutions Pvt. Ltd. (www.sparxsys.com) in 2010, a start-up company that provides consultancy and training services on Atlassian tools and Drupal. He has created accessible websites for blind people, adhering to WCAG guidelines. Ravi's areas of interest include project management and Agile methodologies. His areas of focus in customizing JIRA include topics, such as issue schemes, workflow schemes, field configuration schemes, screen schemes, permission schemes, and notification schemes. He has also worked on Agile tracking projects, such as Scrum and Kanban. He contributed immensely towards setting up JIRA for helpdesk, test case management, bug tracking, and support ticket management. His other areas of expertise include JIRA training, Drupal training, business analysis, project management, and JIRA Agile. Ravi has extensive experience in JIRA installation and configuration and has also worked on Linux and Windows Server. He understands clients' requirements and suggests best solutions to save cost. Ravi has been involved in JIRA support and maintenance and training, including regular upgrades of JIRA and installed plugins, migration from legacy-defect tracking tools to JIRA, splitting and merging JIRA instances apart from bulk actions, such as uploading issues, editing, and user creation. He has also worked on implementing JIRA Agile and its integration with other tools, such as Confluence, Crucible, and Fisheye and has hands-on experience in JIRA REST and SOAP. You can connect with him at <http://www.linkedin.com/in/ravisagar> or e-mail him at ravi@sparxsys.com.

Users Review

From reader reviews:

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